# **IMPORTANT: Uniform Information**



#### 1. ORDER THE APPROVED JOHN SPENCE UNIFORM NOW AT www.michaelsehgal.co.uk

The approved JOHN SPENCE uniform is available from us, now. Demand for sizes can be unpredictable from year to year, so our best advice is to order new starter uniforms early, so that your child feels comfortable and well-prepared for starting their new school. Do not wait till August, when spot shortages can take several weeks to replenish. Orders will be processed on a first come, first served basis and we guarantee that orders placed by the **31st July deadline**, will be fulfilled in time for the new term.

#### 2. BOOK A UNIFORM FITTING AT SCHOOL AT OUR POPUPSCHOOLSHOP ON THE 1st OF JUNE



If you are unsure about sizes, you can book a one-to-one uniform fitting at the John Spence Popupschoolshop to be held in school on Saturday the 1<sup>st</sup> of June and you will be able to purchase the full uniform at the event.

Just scan the QR code on the left using your phone camera Or click on the link <u>HERE</u> to go to our booking page. Hint : In the past, parents have found this event to be extremely helpful and convenient. As the demand for appointments is extremely high, we would recommend that you book in ASAP.

#### **3. GET FREE DELIVERY ON ONLINE ORDERS IN MAY**

Free delivery is available on orders above £50 in May, so order early and get free tracked delivery to your home or workplace. We also offer a free monthly delivery to school at the end of each month, during term time, just select Free delivery to school at the checkout and note the collection date.

#### 4. OUR SIZE GUARANTEE MAKES RETURNS EASY!

We understand that sizes can change unexpectedly over the summer, so provided all labels remain attached to the uniform, we are happy to accept anything back and there is no time limit. You can simply use the automated returns label on our website, or return any goods to us in store, and we will happily refund you.

#### 5. OUR CUSTOMER SUPPORT TEAM IS HERE TO HELP!

At every stage, you will receive notifications from us to advise you of the status of your order. You can contact us on 0191 230 2320 or email <u>sales@michaelsehgal.co.uk</u> for help placing your order.

We now also offer bespoke fitting appointments in store. Visit our website to book an in store appointment or just scan the QR code below on the right for a Store Appointment at our Kingston Park Showroom.



## Visit us at...



### UNIT 17, AIRPORT INDUSTRIAL ESTATE, KINGSTON PARK, NEWCASTLE, NE3 2EF

Opening times vary so it is very important that you make an appointment before making a trip to visit our store!





We are just off the Al. At the Kingston Park turn off, take signs for the Airport Industrial Estate. We are just next to the Tesco Superstore. Opposite Nandso's. Also easily accessible by bus or metro (250 meters from Kingston Park metro station).

## SCAN THE QR CODE TO SEND THE ADDRESS TO YOUR PHONE

