

## High School ParentPay Information

Catering Services operate an online cashless system, ParentPay, for the payment of school meals. The system ensures all students can pay for school meals safely without the risks associated with handling cash and without the need to use biometric data. Cash is no longer taken at school and in addition to ParentPay, contactless card payments can be made at the till by students.

All bank debit cards accepted along with prepayment cards; Go Henry; Rooster Money; Capital One Money Teen; Pockit; Osper

All parents should set up a ParentPay account to monitor meals purchased by your child. Students who are entitled to free school meals will always remain anonymous as all student's accounts are accessed the same way. Your child's account is credited with £2.40 per day when they are in school. Additional purchases or overspends on £2.40 need to be paid for by the student or parent, using your ParentPay account or making a card payment in school at time of purchase.

To set up a ParentPay account, you require an activation username and password which can be sent by email or letter to you. Students also require a QR code or pin number to pay for meals at the till and this can be requested by email.

To request ParentPay activation details or a QR code

Please email [parentpay@northtyneside.gov.uk](mailto:parentpay@northtyneside.gov.uk) with your child's name and school.

For further information please go to  
<https://my.northtyneside.gov.uk/category/131/school-meals>